



CUSTOMER NOTICE

Enbridge Gas Open Bill Program is ending

Effective Dec. 31, 2023, Enbridge Gas will end the billing service for participating companies (your service provider(s)) that appear as "Charges from Other Companies" on your Enbridge Gas bill.

Your service provider(s) whose charges currently appear on your Enbridge Gas bill will contact you to advise of their new billing method, and the procedures for paying their charges going forward. Your service provider(s) may ask you to provide your payment information directly to them. Until your service provider(s) notify you of their new billing method, continue to pay the charges from other companies on your Enbridge Gas bill. Please refer to the "Charges from Other Companies" page of your Enbridge Gas bill to confirm your service provider(s).

In the meantime, if you have any questions regarding these charges, please contact your respective service provider(s) at the number provided on the "Charges from Other Companies" page of your Enbridge Gas bill.

Enbridge Gas Open Bill Program (Charges from Other Companies)

The Open Bill Program allows companies that offer energy-related products and services to include their charges on your Enbridge Gas bill. If you agree to rent or buy a product or service from a participating company, you may have the option to have the charges included on your natural gas bill. If you have selected this option for one or more of those products or services, the charges appear in the "Charges from Other Companies" section of your Enbridge Gas bill along with the participating company's name and phone number.

Participating companies are not owned by or affiliated with Enbridge Gas and do not perform work on our behalf. Enbridge Gas does not recommend, endorse or guarantee the products or services they're offering or the prices they charge.